



Notice to Industry 05/29/2025

Scheduled System Upgrade for EnerGov and CSS Portal

Please be advised that beginning June 4, 2025, the EnerGov system and the Citizen Self-Service (CSS) portal will undergo a scheduled system upgrade.

During this period, the CSS portal will be offline, and users will be unable to log in or access the system.

If you anticipate needing inspections on June 4th or June 5th, please ensure they are scheduled no later than 12:00 PM on June 3rd.

This advance notice will allow staff adequate time to print inspection schedules and coordinate manual inspections during the system downtime.

Although the upgrade itself may be completed in less than a day, ITS has scheduled a system outage from June 5 through June 8, 2025, to ensure a successful transition and resolve any unforeseen issues.

Please note that staff will also be unable to access the system during this outage. Therefore, we kindly ask that you refrain from contacting staff for updates during this period, as they will not have access to the system to provide information.

We appreciate your understanding and cooperation during this scheduled system upgrade.